

For Immediate Release

HKSH Receives ACHS Accreditation for Third Time A Testament to Efforts in Continuous Improvement and Service Excellence

(14 August 2018, Hong Kong) On 4 March 2010, Hong Kong Sanatorium & Hospital (HKSH) was the first hospital in Hong Kong to have received the prestigious Australian Council on Healthcare Standards (ACHS) accreditation. This year, HKSH attained full accreditation from ACHS for the third time, with a total of six Extensive Achievements (EA) awarded in recognition of its outstanding performance in areas including prevention and management of pressure injuries and security management. The good results were achieved in spite of the fact that HKSH was facing more stringent assessment criteria under the EQuIP6 (Evaluation and Quality Improvement Program, 6th edition).

Prevention and management of pressure injuries is among the commendable clinical services offered by HKSH and was awarded an EA in the exercise. Surveyors noted that HKSH analysed every pressure injury since the last accreditation, developing and implementing policy and guidelines that have led to a substantial reduction of pressure injuries, and hence, benchmarking favorably with its international counterparts.

Another EA was presented for its efforts in ensuring safe practice and secure environment for all. These measures include drawing up contingency plans for emergencies and data protection, putting in place and maintaining at an advanced level an alarm system for newborns. Other areas awarded with EA are learning and development, employee support, research governance and health promotion. HKSH was also accredited Marked Achievement (MA) in the remaining 41 criteria.

Dr. Walton LI, Medical Superintendent of HKSH, said HKSH was delighted with the accreditation outcome and congratulated all staff members for their hard and diligent work to achieve another successful outcome in the accreditation journey. "We will be celebrating our centenary at the next accreditation review. We look forward to elevating patient journey to the next level through stronger clinical partnership built among doctors, nurses and other members of the medical team achieved through Project 100," Dr. LI said.

The ACHS team conducted a week-long survey in November/December 2017 and met over 300 Quality Champions and frontline staff and evaluated the overall hospital operation. The current accreditation will be valid till April 2022.

< End >

About Hong Kong Sanatorium & Hospital

Hong Kong Sanatorium & Hospital is one of the leading private hospitals in Hong Kong. With the motto "Quality in Service Excellence in Care", the Hospital is committed to serving the public as well as promoting medical education and research.